



QUALITY ASSURANCE

**FASTENERS | ELECTRICAL | CHEMICALS | SHOP SUPPLIES
CUTTING TOOLS | FLUID POWER | SECURITY**



It Starts With a Unique Business Challenge

Do you have the right janitorial products when you need them? Do you get the attentive service your businesses cleaning and maintenance products require? Do you have a janitorial business partner or just several individual companies you do business with? Whatever your challenge may be, FastServ can help you reach your individual goals and help you plan for the future... at FastServ,

“We Know MRO!”

At FastServ, we understand that today’s marketplace revolves around a seamless supply chain and dedication to details. Our unique franchise-owned business model empowers your local representative to provide the ultimate solution to your business. FastServ brings you an unmatched range of products, supplies and solutions. With the industry’s most knowledgeable and tenured sales force, a partnership with FastServ offers unmatched service, customer relations and creative answers to your business needs. Our success comes from the success of our customers. Our local franchisees are here to provide you with the products you need when your job demands them, and our custom tailored bin-stock solutions put your most important products directly at your fingertips.



Quality Compliance & Assurance

Quality is deeply rooted in FastServ's business model and FastServ is committed to providing the highest-quality fasteners, repair supplies and support services in our industry. Our growth and stability since 1978 has been based on one simple principal: quality products and attentive service create lifetime relationships.

Stringent Supplier Selection

While FastServ is not a manufacturer of any of the products we distribute, we have implemented processes and procedures that ensure only the highest-quality products and suppliers enter into our supply chain. While there are thousands of manufacturers of the products we distribute, our vendor-base revolves around a tight core of tenured manufacturers and distributors.



Maintaining The Highest Standards

FastServ's fastener operation revolves around an elite group of suppliers and manufacturers. This tight-knit grouping ensures FastServ is able to maintain the highest quality products available today. Committed to quality, FastServ refuses to "shop around" for the lowest cost product. Rather, we maintain interactive relationships with our suppliers to maintain the cost, quality and service. FastServ's primary fastener products

are supplied through Nucor, Brighton-Best International, Metric & Multistandard Corporation, Continental Aero, Star Stainless and Lindstrom Metric.

FastServ's fastener standards revolve around the Fastener Quality Act (FQA), Public Law 101-592. As a result, all of our fastener suppliers and manufacturers are required to adhere to these standards.



NUCOR

Nucor's fastener business foundation is based on a commitment to quality, integrity, competitive pricing, service and continuous improvement. At Nucor Fastener, their policy on testing and certification is simple: they test 100% of their production lots to ensure absolute quality. Throughout every step of the manufacturing process, they utilize in-process controls and conduct mechanical and dimensional audits to continuously monitor quality. Final inspections are conducted in their accredited lab prior to packaging. It's this type of rigorous testing which has

earned us quality system registrations including ISO9001:-ANSI/ISO/ASQ Q9001-2008 and ISO/TS 16949:2009. Nucor also offers rotational capacity (ROCAP) testing. Additionally, PPAP(s) (Production Part Approval Process) and ISIR(s) (Initial Sample Inspection Report) paperwork is available for Nucor products.

Chemical and physical test reports (MTR's) are supplied free of charge, and raw material and/or secondary processing certifications are available upon request.

Brighton - Best International

Brighton-Best Laboratory Testing Division is accredited to the requirements of ISO/IEC 17025:2005 by The American Association of Laboratory Accreditation (A2LA). The Laboratory Testing Division of Brighton-Best uses the most advanced fastener inspection equipment available today. Variable thread measuring systems are utilized, with all results electronically compared to the applicable specification and standard. Custom programming has been developed and implemented for the electronic gathering and storage of all data. Brighton-Best's measurement and test capabilities include: tensile strength, proof load, rockwell hardness, thread functional diameter, thread major diameter, socket broach depth, angles and radii linear measurements and diameter measurements. Brighton's technicians are fully-trained and certified in the operation of all measuring and test equipment and data collection software.

Metric & Multistandard Corporation

Metric & Multistandard is a wholesale distributor of metric fasteners and industrial components. Metric & Multistandard is the oldest and most experienced "metric only" fastener distributor in the USA offering superior products, technical knowledge and support. Metric & Multistandard is certified ISO 9001:2008.

Continental-Aero

Since 1948, Continental-Aero has distributed the largest locknut inventory in the United States. Continental Aero is certified ISO 9001:2008.

Lindstrom Metric

Lindstrom Metric procures products only from quality-approved certified vendors. All vendor certifications are kept on file as required. In addition, all incoming products are visually and dimensionally inspected as they are received. Stringent checks and balances are in place for all outgoing Lindstrom orders to ensure product integrity. Lindstrom Metric maintains up-to-date certificate of conformance, chemical and physical certifications, hardness testing certifications, production part approval process (PPAP) and plating certifications.



Maintaining The Highest Standards

FastServ is a leading distributor of maintenance, repair and operations products. Having served the industrial, manufacturing and automotive industries since 1978, we firmly believe that by combining the right products, state-of-the-art logistics and unmatched industry expertise, FastServ is able to adapt to the specific needs of your business and create unconditional value.

FastServ customers define value in their own terms. FastServ's commitment is to gain a complete understanding of those terms and translate that into a totally integrated and successful MRO solution. Simply put...the FastServ solution is an extension of your business.



Delivering on Productivity and Efficiency

The cornerstone of FastServ is our commitment to service. Our locally owned franchise sales force ensures the ultimate customer satisfaction by providing the hands-on service your MRO products require. We measure our success by the success of our customers, making us your partner in business rather than simply another supplier.

Quality

We stand behind the products we sell and offer the industry's highest quality fasteners and MRO products from names you know and trust. Combined with an industry-leading product satisfaction guarantee, you can rest assured that a FastServ solution has your best interests in mind.

Product Variety

Our extensive product range allows for simple, consolidated shipments and billing. With access to more than a million products, FastServ truly is your single source MRO supplier and solution.

Customized Solutions

We understand that one size does not fit all. With a FastServ solution, our franchisees are able to develop an MRO solution that is as unique as your business. From on-site bin-stock programs to cost recovery technology solutions, our no-nonsense approach to business will tailor-fit a solution that increases your company's productivity while eliminating costly stockouts and down-time.



Place your orders or browse our online catalog with 24-hour access to more than 65,000 available items. Save your recent orders or create reoccurring orders with ease. View brochures and marketing flyers through our Resource Center, and watch product demo videos through our YouTube page. Connect with us on social media to get the latest product releases and updates directly on your phone.



With FastServ, our sales reps are able to develop an MRO solution that is as unique as your business. From on-site bin-stock programs to cost recovery technology solutions, our no-nonsense approach to business productivity while eliminating costly stockouts and down-time, ensures your business stays running.

WANT MORE FASTSERV? CHECK OUT OUR OTHER BROCHURES AT FASTSERVSUPPLY.COM AND FOLLOW @FASTSERVSUPPLY ON LINKEDIN AND FACEBOOK



PRODUCT CATALOG
979.2100FS



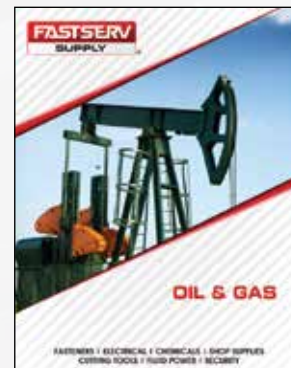
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